THE REGIONAL EMERGENCY MEDICAL SERVICES COUNCIL OF NEW YORK CITY PROTOCOLS

Altered Mental Status (Adult and Pediatric)

CFR AND ALL PROVIDER LEVELS

- 1. Assess the situation for potential or actual danger and establish a safe zone, if necessary.
- 2. If an underlying medical or traumatic condition causing an altered mental status is not apparent; the patient is fully conscious, alert, and able to communicate; and an emotional disturbance is suspected, see the Excited Delirium (Adult and Pediatric) protocol.
- 3. ABCs and vital signs.
- 4. Airway management, and appropriate oxygen therapy.
 - a. If an overdose is strongly suspected, use high flow oxygen.
- 5. If an opioid overdose is suspected, and the patient's respiratory rate is less than 10/minute, Administer intranasal (IN) Naloxone, if available, via mucosal atomizer device (MAD):
 - a. Adult patient:
 - i. 1 mg/ml in each nostril for a total of 2 mg/2 ml.
 - b. Pediatric Patient:
 - i. 0.5 mg/0.5 ml in each nostril for a total of 1 mg/1 ml.
 - c. If after 5 minutes, there is no improvement, administer a repeat dose of naloxone:
 - i. Adult patient:
 - 1. 1 mg/ml in each nostril for a total of 2 mg/2 ml.
 - ii. Pediatric Patient:
 - 1. 0.5 mg/0.5 ml in each nostril for a total of 1 mg/1 ml.

CFR STOP

EMT

- 6. Request ALS assistance.
- 7. A glucometer should be used to document blood glucose level prior to administration of glucose solution, fruit juice or non-diet soda.
 - a. If the glucometer reading is above 60 mg/dL, withhold treatment for hypoglycemia.
- 8. For patients with a history of diabetes, who are conscious but confused and able to drink without assistance, then provide by mouth:
 - a. A glucose solution
 - b. Fruit juice
 - c. Or non-diet soda
- 9. If an opioid overdose is suspected, and the patient's respiratory rate is less than 10/minute, Administer intranasal (IN) Naloxone, if available, via mucosal atomizer device (MAD):
 - a. Adult patient:
 - i. 1 mg/ml in each nostril for a total of 2 mg/2 ml.
 - b. Pediatric Patient:
 - i. 0.5 mg/0.5 ml in each nostril for a total of 1 mg/1 ml.
 - c. If after 5 minutes, there is no improvement, administer a repeat dose of naloxone:
 - i. Adult patient:
 - 1. 1 mg/ml in each nostril for a total of 2 mg/2 ml.
 - ii. Pediatric Patient:
 - 1. 0.5 mg/0.5 ml in each nostril for a total of 1 mg/1 ml.
- 10. Transport.
- 11. Assess and monitor the Glasgow Coma Score.

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a. Do not delay transport.

EMT STOP

Paramedic

- 12. Intravascular access.
- 13. If an opioid overdose is suspected, and the respiratory rate is less than 10/minute:
 - a. For Adult patients administer Naloxone titrate to response in increments of 0.5 mg up to 4 mg IV/IN/IM.
 - b. For pediatric patients administer Naloxone titrated to response in increments of 0.5 mg IV/IN/IM:
 - i. In patients two (2) years of age or older, up to 2 mg.
 - ii. In patients, less than two (2) years of age, up to 1 mg.
- 14. Administer Dextrose or Glucagon:
 - a. For adult patients, administer up to 25 gm Dextrose IV bolus.
 - b. For pediatric patients, administer Dextrose 0.5 gm/kg IV bolus.
 - i. Use 10% Dextrose in patients less than or equal to one (1) month of age.
 - ii. Use 25% Dextrose in patients greater than one (1) month of age and less than 15 years of age.
 - c. In adult and pediatric patients if intravascular access is unavailable, administer Glucagon, 1 mg, IM/IN.
- 15. If there is still no change in mental status or it fails to improve significantly:
 - a. Repeat administration of up to 25 gm Dextrose IV bolus.

Paramedic STOP

Medical Control Options

If there is still no change in mental status:

1. Repeat any of the above Standing Orders.

Key Points / Considerations

- 1. Consider underlying cause of AMS (e.g., trauma, medical, behavioral) and treat as necessary.
- 2. All suicidal or violent threats or gestures must be taken seriously.
 - a. Utilize law enforcement personnel if the patient poses a danger to themselves, emergency personnel and/or others.
- 3. Do not administer any oral solutions to unconscious patients or to patients with head injuries.
- 4. Diabetic patients with a blood glucose level reading between 60 80 mg/dL may still be experiencing hypoglycemia.
 - a. In the presence of such signs and symptoms, treat accordingly.
- 5. Refer all weight-based fluids/medications to a Length Based Dosing Device.
- 6. Each certification level provider may administer a maximum of two (2) Naloxone doses as described in their respective protocol sections.
- 7. All providers may substitute Naloxone Nasal Spray (Adult and Pediatric patients: 4 mg/0.1 ml in ONE nostril) for intranasal naloxone dose, if approved by agency medical director.

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- 8. Relative Contraindications of Naloxone:
 - a. Cardiopulmonary arrest
 - b. Active seizure
 - c. Evidence of nasal trauma, nasal obstruction and/or epistaxis

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